JOB DESCRIPTION: Conference Assistant

Conference Assistants serve as employees for the Residential Life Office who work directly with the summer conference guests. This position primarily works desk shifts, linen shifts and conference shifts in assigned hall(s) as well as prepares the residential communities for arrivals and departures of summer conferences. The Conference Assistant position is great for students interested in pursuing other leadership positions in Residential Life.

PREFERRED SKILL SET AND EXPERIENCE

1. Strong organizational/administrative skills.
2. Customer Service Experience
3. Ability to work effectively as a member of a team.
4. Ability to solve problems with guests and team members.

GENERAL RESPONSIBILITIES

- Prepare rooms for conference guests, may include but is not limited to: placement of furniture/linens, reporting any damages, linen preparation etc...
- Monitoring cleanliness of and readiness of rooms; communicate problems with Lead Conference Assistant, ACUHO-I Intern or Assistant Director.
- Keep inventory of guest supplies.
- Serve on rotating desk coverage for residential halls.
- Staff conference check-ins and outs for conference guests.
- Serve on rotating linen shift coverage.
- Provide excellent customer service.
- Attend mandatory weekly meetings.
- Other duties as assigned

CRITERIA FOR EMPLOYMENT

- Must have experience in residence hall living/summer conferences.
- Must be a current UMBC undergraduate student.
- Must be in good academic standing as of May 1, 2019 and may not be on academic or conduct probation with the University (2.25 semester and cumulative GPA or higher)
- Are prohibited from taking additional employment on or off campus/summer courses during appointment time.
- Must be available to work holidays, evening and weekend hours, as required, must have a flexible schedule
- Positive work performance in former Residential Life position(s) may be a part of the selection process
COMPENSATION

As a Conference Assistant you will receive a single room either in an apartment or in a residence hall. You will receive one time Flex in the amount of $500.00. If you would like additional Flex you will be responsible for the difference in price. Work Week: varies, up to 40 hours/flexible schedule/ weekends required (40 hours is not guaranteed) paid on an hourly/biweekly rate of $10.10 per hour, returning Conference Assistants $10.35 per hour.

DATES AND TERMS OF EMPLOYMENT

- Move-in Friday, May 24th (tentative)
- Mandatory Training begins May 28th and continues through the following week
- Duration of Employment: May 28th – Conclusion of Summer/Conference Employment (TBD – late August) or when transitioning into another Residential Life/UMBC job opportunity
- Work Week: varies, up to 40 hours per week (40 hours is not guaranteed), flexible hours including days, nights and weekends

ABOUT THE GENERAL RESPONSIBILITES/CRIERIA AND TERMS OF EMPLOYMENT

The terms of the following description are subject to change and are updated regularly. The Position Responsibilities and Terms of Employment are provided to give you an overview of the position but are not meant to be inclusive of all responsibilities related to the summer job descriptions.

APPLICATION TO DO LIST (a.k.a. HOW TO APPLY)

- Visit http://reslife.umbc.edu/student-employment-opportunities/ to obtain the Summer Application and Reference Forms.
- Contact the designated people to answer any questions or address concerns.
- Compose or update résumé.
- Meet with Career Services to have résumé critiqued (strongly encouraged).
- Two references must be provided. It is preferred that at least one is from a Residential Life staff member or other professional position. Please ensure that the information provided is accurate, particularly the email address as we will email your references if we have questions
- Complete the application.
- Submit completed application.
- Follow up with the two individuals completing reference forms and remind them of the due date. All reference forms need to be submitted to the Residential Life Office. Your application packet will not be considered complete until both references are delivered as well as your resume.
- Applications and resumes submitted by or before February 28, 2019 will be considered first.

QUESTIONS
Contact Assistant Director of Marketing and Conference at wjessica@umbc.edu.

Career Services Center, resume advisement http://careers.umbc.edu