2017 Summer Conference Selection Information Packet

JOB DESCRIPTION: Conference Assistant

Conference Assistants serve as employees for the Residential Life Office who work directly with the summer conference guests. This position primarily works desk shifts, duty shifts in assigned hall(s) as well as prepares the residential communities for arrivals and departures of summer conferences. The Conference Assistant position is great for students interested in pursuing other leadership positions in the Residential Life Office.

PREFERRED SKILL SET AND EXPERIENCE

1. Strong organizational/administrative skills.
2. Customer Service Experience
3. Ability to work effectively as a member of a team.

GENERAL RESPONSIBILITIES

- Prepare rooms for conference guests, may include but is not limited to: placement of furniture/linens, reporting any damages, linen preparation etc...
- Monitoring cleanliness of and readiness of rooms; communicate problems with Lead Conference Assistant.
- Keep inventory of guest supplies.
- Serve on rotating desk coverage for residential halls.
- Staff conference check-ins and outs for conference guests.
- Provide excellent customer service.
- Other duties as assigned

CRITERIA FOR EMPLOYMENT

- Must have experience in residence hall living/summer conferences.
- Must be a current UMBC undergraduate student.
- Must be in good academic standing and may not be on academic or conduct probation with the University (2.25 semester and cumulative GPA or higher)
- Are prohibited from taking additional employment/summer courses during their appointment
- Must be available to work evening and weekend hours, as required, must have a flexible schedule
- Positive work performance in former Residential Life position(s) may be a part of the selection process

COMPENSATION

As a Conference Assistant you will receive a single room either in an apartment or in a residence hall. You will receive one time Flex in the amount of $500.00. If you would like additional Flex you will be responsible for the difference in price. Work Week: varies, up to 40 hours/flexible, weekends, paid on an hourly/biweekly rate of $9.25 per hour.
DATES AND TERMS OF EMPLOYMENT

- Move-in Friday, May 26th
- Mandatory Training begins May 30th and continues through the following week.
- Duration of Employment: May 30, 2017 – Conclusion of Summer/Conference Employment (TBD)
- Work Week: varies, up to 40 hours per week, flexible hours including days, nights and weekends

ALTERNATE PROCESS

Every year a number of applicants are chosen as alternates. Being chosen as an alternate means that you are qualified for the position, but we did not have enough vacant positions to offer you a job at this time. Alternates are offered positions over the summer as some people who have been hired decide they are not able to take the job. It is not guaranteed that positions will become available throughout the summer.

ABOUT THE GENERAL RESPONSIBILITIES/Criteria and Terms of Employment

The terms of the following description are subject to change and are updated regularly. The Position Responsibilities and Terms of Employment are provided to give you an overview of the position but are not meant to be inclusive of all responsibilities related to the summer job descriptions.

APPLICATION TO DO LIST (a.k.a. HOW TO APPLY)

- Visit http://reslife.umbc.edu/student-employment-opportunities/ to obtain the Summer Application and Reference Forms.
- Contact the designated people to answer any questions or address concerns.
- Compose or update résumé.
- Meet with Career Services to have résumé critiqued (strongly encouraged).
- Two references must be provided. It is preferred that at least one is from a Residential Life staff member or other professional position. Please ensure that the information provided is accurate, particularly the email address as we will email your references if we have questions
- Complete the application.
- Submit completed application.
- Follow up with the two individuals completing reference forms and remind them of the due date. All reference forms need to be submitted to the Residential Life Office. Your application packet will not be considered complete until both references are delivered as well as your resume.

QUESTIONS

Contact Assistant Director of Marketing and Conference at wijessica@umbc.edu.

Career Services Center, resume advisement http://careers.umbc.edu